

COVID-19 - Company Response – Updated 5th May 2020

Our priority during the COVID-19 outbreak is ensuring we continue to provide a high-quality service for our clients, while also looking after the health of our staff.

We have comprehensive business continuity plans in place, which we enhance when we feel it would be helpful, and we also carry out regular testing of scenarios. As a consequence, we feel we have taken the necessary steps to protect the operation of our funds, the best interests of our investors and the welfare of our staff. This should mean as little disruption as possible throughout this situation.

We have identified our critical staff (those that are needed to ensure our funds are properly operated and managed on a day-to-day basis), the impact of staff childcare needs following the closure of schools and the performance of our systems when our staff work remotely, such as from home.

We have also been in touch with any external businesses who support our funds to ensure they too are prepared and have plans in place should they be needed.

We will closely monitor the situation on COVID-19 and its implications to ensure we continue to provide a high-quality service for our investors, while also taking all necessary steps to safeguard the health of our staff.

It is over a month since we closed our office premises and moved fully to home working. We are pleased to say that we continue to take calls, respond to emails and look after our clients as normal.

All of our staff are working as hard as ever and making full use of the technology available to us to maintain good communications with partners, clients and each other.

What lies ahead is still uncertain for all of us but our planning and preparation continues as we seek to ensure our service remains at the highest standards achievable.

As ever, we wish everyone well.

Risk Warnings

Capital is at risk. This is not advice. The value and income from investments can go down as well as up and are not guaranteed. Past performance is not a reliable indicator of current or future performance and should not be the sole factor considered when selecting funds.